

Outsource your residential claims and billing

Unburden your team - let ACCPA handle your residential claims and billing.

Managing residential claims and billings effectively, can place a huge burden on small to medium sized organisations in the age services industry. ACCPA can help lighten the load, whilst reducing your overheads.

ACCPA's Claims and Billing Service provides a cost-effective option to ensure your consumers are billed accurately based on their entitlements and agreed contributions.

Our experienced team understand and manage the complications associated with drawdowns and top-ups, Refundable Accommodation Contributions,

Daily Accommodation Contribution and Means Test Subsidy reduction ensuring you receive all funds you are entitled to.

Services include:

- Monthly Resident Billing Runs
- Updating and Finalising Medicare claims in PRODA
- Reconciliation of payment statement to maximise funding
- RAD/Bond Register Maintenance and Refunds
- Monthly Reporting (AR Reports, Transaction Analysis, Fee and Deposit batches)
- Means Tested Care Fee Reconciliations
- Monthly client fees, RAD and Bond statements

Benefits of outsourcing

- Reduce internal administration
- Reduce your overheads
- Reduce the need for people management, career development or holiday cover

Why ACCPA?

- Over 20 years experience
- Skilled and reliable team
- We ensure accurate and timely payment, always

